



Greentree Village Community Association

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HOME IMPROVEMENT SAFETY



The home improvement industry is regulated by state and local laws to protect the public from unsafe or inadequate work. The Consumer Protection Division cautions all consumers to take the following steps in hiring a contractor:

- Check to be sure that the contractor you hire has the required state or local contractor's license. Contact the Fairfax County Department of Public Works and Environmental Services, Licensing Section, 703-324-1540, TTY 711, and the Virginia Department of Professional and Occupational Regulation, Licensing Section 804-367-8511.
- Check the contractor's complaint record with the Consumer Protection Division, 703-222-8435, TTY 711.
- Obtain references from several past customers.
- Insist on a written fixed price contract to include the name and address of the contractor and license number, terms of payments, start and completion dates and warranty limitations.
- Check the need for a building permit. The contractor must obtain the permit in his name to assure that the contractor, not the homeowner is liable for any building code violations.
- Carefully read and agree with all contract terms before signing.



For more information, call 703-222-8435, TTY 711 or visit Fairfax County Department of Public Works and Environmental Services On-line.



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